



Preparing for Your Visit to the Bettie Allard YMCA

Program Schedules

We are happy to share that starting on January 17th, we will have a number of programs and services available for you to enjoy. Please visit our [website](#) to view our Bettie Allard YMCA Child, Youth and Family Schedules as well as our group fitness, gymnasium and aquatic schedules. We will be increasing the number of classes we offer over the next several months.

Link: [View our Bettie Allard YMCA Program Schedules](#)

YMCA Community Portal

Please ensure you have set up your account on our YMCA Community Portal. This can be accessed at myYMCA.ca. Having your account set up will allow you to manage your membership and book registered programs, including swim lessons.

Here's how to get started:

1. Click on the [link](#) below to set up your account
2. Enter the email address you provided during membership registration
3. Click on "forgot your password" to reset
4. Follow the prompts to set a your new password
5. Open your email and click on the "Password Change Verification" email*

**Check your Spam/Junk folder if you don't see the verification email in your inbox.*

Link: [Set up your account now](#)

YMCA Group Fitness Booking App

Our YMCA booking app allows you to view and reserve group fitness classes three days in advance. To set up your account, please fill out the form below and you will receive a confirmation email to activate your account.

Complete the form here: forms.office.com/r/jmNmed5TT6

Once you have activated your account by clicking the link in the confirmation email, please download the app through one of the links below:

[Download the IOS version](#)

[Download the Google Play version](#)

YMCA Membership Cards

If you purchased your membership online, please visit our membership desk to pick up your YMCA membership card and have your photo taken. **Please bring a valid photo ID with you.**

YMCA Plus Members

If you have a YMCA Plus membership, you will need an access pass to use the Plus locker rooms. You can pick up this pass from the membership services desk on your first visit.

If you have any questions about your membership, please call 604-939-9622 or email us at info@bc.ymca.ca.