Agency Name	Contact	Website	Services	
Multi-Service Agencies				
Immigrant Services Society of BC	604-684-2561	https://issbc.org/	Provides a variety of support services for immigrants and refugees.	
SHARE Family & Community Services	604-540-9161	https://sharesociety.ca/	Provides community based services to families, including counselling, parenting programs, and parent education.	
Spirit of the Children	604-524-9113	https://sotcs.ca/	Aboriginal non-profit society which works to empower and strengthen Aboriginal families by providing support and resources.	
S.U.C.C.E.S.S.	604-468-6000	https://successbc.ca/	Offers programs and services in the areas of newcomer settlement, English-language training, employment and entrepreneurship, family, youth and seniors programming, health education, community development, housing and senior care.	
Westcoast Family Centres	604-944-2500	http://westcoastfamily.org/	Provides intensive parent support and education programs to families with children aged 0-15. Tri-City Family Navigators specialize in supporting parents and caregivers with children ages 0-6 years.	
	Child Care a	nd Preschool		
Affordable Child Care Benefit	1-888-338-6622	https://www2.gov.bc.ca/gov/content/family- social-supports/caring-for-young- children/childcarebc-programs/child-care-benefit	A monthly payment to assist eligible British Columbia families with the cost of child care.	
Child Care Licensing	604-587-3936	https://www.fraserhealth.ca/health-topics-a-to- z/child-care	Responsible for the licensing of child care facilities in the Fraser Health region.	
YMCA Child Care Resource & Referral	604-931-3400	https://www.gv.ymca.ca/ccrr	Child care information and referrals; assistance with the Affordable Child Care Benefit; referrals to community services and resources.	
Crisis and Help Lines				
Canadian Mental Health Association	310-6789 (area code not required)	https://cmha.ca/	24 hour phone service offering emotional support, information, and resources specific to mental health.	
Centralized Provincial Child Protection Reporting	1-800-663-9122	https://www2.gov.bc.ca/gov/content/safety/public-safety/protecting-children/reporting-child-abuse		
Fraser Health Crisis Line	604-951-8855 or text 9-8-8	https://www.options.bc.ca/program/fraser-health- crisis-line	intervention and community resource information to people of all ages.	

Agency Name	Contact	Website	Services
<u> </u>			If you are a child or youth and would like to talk to
			someone call the Helpline for Children at 310-
		https://www2.gov.bc.ca/gov/content/safety/publi	, , ,
Helpline for Children	310-1234 (area code not required) or text 686868	c-safety/protecting-children/reporting-child-abuse	give your name.
			Toll-free, confidential and anonymous telephone
			and online counselling and referral service for
			young people up to age 20, available 24 hours a
Kids Help Phone	1-800-668-6868	https://kidshelpphone.ca/	day, sever days a week
		https://www.fraserhealth.ca/Service-	Fraser Health's START program provides
			assessment and intervention services to children
		use/mental-healthchild-and-youth-	and teens (ages 6-18) experiencing a mental
		services/start-teamshort-term-assessment-	health crisis. Monday-Friday, 9am to 9 pm;
START Team	1-844-START11 (1-844-782-7811)	<u>response-treatment</u>	Weekends and Holidays: Noon to 9 pm
			24 hour phone service for those who are
	4 000 (140105 (704 2422)	//	considering suicide or are concerned about
Suicide Crisis Line	1-800-SUICIDE (784-2433)	https://www.crisislines.bc.ca/	someone who may be.
			Provides information and referral services to all
		https://www2.gov.bc.ca/gov/content/justice/crim	
VictimLinkBC	1-800-563-0808	inal-justice/victims-of-crime/victimlinkbc	victims of family and sexual violence.
	Early Intervention: Who to call if you have	concerns about your child's development	,
			Serves Aboriginal families with children who are at
			risk for, or who already have, a developmental
Spirit of the Children: Infant Development &			delay. Serves families who require extra support in
Aboriginal Supported Child Development	604-524-9113	https://sotcs.ca/	their preschool and child care settings. Information and referral service that supports
	604-205-5467		individuals with Autism Spectrum Disorder and
Autism Community Training	1-866-939-5188	https://www.actcommunity.ca/	their families.
Actism Community Training	1 600 333 3160	inteps.//www.actcommunity.ca/	their farmics.
			Serves children from birth to age 6 years with
			social, emotional, and/or behavioural difficulties
SHARE Family & Community Services: Social			and their families. Additionally provides speech
Emotional Early Development Services & Early			and language therapy, physical therapy, and
Intervention Therapies (Intake/Referrals)	604-927-4416	https://sharesociety.ca/	occupational therapy.
			Supports children from birth to age 3 who are at
			risk of, or have, developmental delays. Assists
Kinsight: Infant Development, Supported Child			families and provides guidance for children with
Development & Key Worker and Parent to Parent			FASD or similar neuro-developmental needs in
Support	604-525-9494	https://kinsight.org/	preschool or child care settings.

Act 2 Child & Family Services  604-937-7776  https://www.act2.ca/  604-620-0744  https://www.act2.ca/  604-620-0744  https://www.act2.ca/  604-876-2447  https://www.bigbrothersvancouver.com/  https://www.bigbrothe	Agency Name	Contact	Website	Services
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Information and resources to ensure full participation of children, youth and adults with learning Disabilities Association  1-613-238-5721  https://www.ldac-acta.ca/  A wide range of services for children, teens, and families is available across the province. Use this search tool to find information about services near you. The Ministry of Children and Family Development (MCFD) offers child protection and family support services, including counseling, social-supports/data-monitoring-quality-assurance/find-services-for-children-teens-families  Information and resources to ensure full participation of children, youth and adults with learning disabilities.  A wide range of services for children, teens, and families is available across the province. Use this search tool to find information about services near you. The Ministry of Children and Family Development (MCFD) offers child protection and family support services, including counseling, supervised access, and additional support in assurance/find-services-for-children-teens-families collaboration with various community agencies.				Free resources related to mental health challenges
Learning Disabilities Association  1-613-238-5721  https://www.ldac-acta.ca/    A wide range of services for children, teens, and families is available across the province. Use this search tool to find information about services near you. The Ministry of Children and Family Development -   Find Services for Children, Teens & Families   1-800-663-7867	Kelty Mental Health Resource Centre	604-875-2084	https://keltymentalhealth.ca/	and disorders.
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Ministry of Children and Family Development - Find Services for Children, Teens & Families  1-800-663-7867  Social-supports/data-monitoring-quality- assurance/find-services-for-children-teens-families collaboration with various community agencies.				Development (MCFD) offers child protection and
Find Services for Children, Teens & Families 1-800-663-7867 <u>assurance/find-services-for-children-teens-families</u> collaboration with various community agencies.			https://www2.gov.bc.ca/gov/content/family-	family support services, including counseling,
Find Services for Children, Teens & Families 1-800-663-7867 <u>assurance/find-services-for-children-teens-families</u> collaboration with various community agencies.	Ministry of Children and Family Development -		social-supports/data-monitoring-quality-	supervised access, and additional support in
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Dramatac health of familias by providing synnart				
promotes neatth of families by providing support,				Promotes health of families by providing support,
education, advocacy, research and resources to				education, advocacy, research and resources to
				those in a parenting role. Assists grandparents and
Parent Support Services Society & Grandparents other relatives raising a family member's child	Parent Support Services Society & Grandparents			
Raising Grandchildren 1-877-345-9777 https://www.parentsupportbc.ca/ with information and resources.		1-877-345-9777	https://www.parentsupportbc.ca/	

Agency Name	Contact	Website	Services
Agency Hume	Contact	Website	Scrincs
			Short-term counselling with mild to moderate
			mental health concerns or substance use
Primary Care Network Short-term Counselling		https://sharesociety.ca/primary-care-network-	concerns. Referral required from a Doctor or
Support Services	604-540-9161 ext. 206	counselling-and-support-services	Nurse Practitioner
Salvation Army	1-800-725-2769	https://salvationarmy.ca/	Provides community and family services.
Tri Citia Bassassa (a. Bassas			View child development charts, utilize the interactive community resource map and find
Tri-Cities Resources for Parents	tckm.mcm@gmail.com	https://www.tricitieskidsmatter.ca/resources	resources on how you can unplug and connect.
Tri-City Transitions Society	604-941-7111	https://www.tricitytransitions.com/	Programs for individuals who have experienced abuse, as well as peer counselling, parenting groups, and workshops.
United Way BC Helpline Services	211	https://bc.211.ca/	Looking for a community or government service? Dial 2-1-1, a multilingual phone and texting service, or visit BC 211 online.
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			Offers a range of individual and group services to
YWCA Single Mothers' Support	604-895-5849	https://ywcavan.org/	assist, empower and inform single moms.
	Food &	Housing	
DC Haveline	504 422 2240	have the contract of	Rental assistance program for working families with children. Visit the website to learn how to
BC Housing	604-433-2218	https://www.bchousing.org/	apply.  Provides housing for single women and their
YWCA Housing	604-895-5800	https://ywcavan.org/programs/housing	dependent children.
Rent Bank (Tri-Cities)	604-540-9161	https://sharesociety.ca/tri-cities-share-rent-bank	Provides support to keep low to moderate-income Tri-Cities individuals and families housed.
Food Bank (Tri-Cities)	604-540-9161	https://sharesociety.ca/share-food-bank	Provides direct food support to supplement the diets of hundreds of individuals and families each week in the Tri-Cities.
		https://www.fraserhealth.ca/health-topics-a-to-	
Free and Low Cost Food Directory		z/free-and-low-cost-food-directory	A list of free and low cost food programs available.
			Partners with food retailers and food businesses who are facing excess food that typically would end up in the landfill, serves food insecure
Peoples Pantry	236-867-7377	https://thepeoplespantry.ca/	families.
			Offers access to affordable and healthy food for those facing barriers through not-for-profit grocery markets. Clients need a referral to access
Quest Food Exchange	604-602-0186	https://www.questoutreach.org/	this service.

Agency Name	Contact	Website	Services
	Health Se	rvices & Supports	
		https://www2.gov.bc.ca/gov/content/government	
		s/policies-for-government/bcea-policy-and-	Children of low-income families can get help with
		procedure-manual/health-supplements-and-	basic dental care and prescription eyewear costs
BC Healthy Kids Program	1-866-866-0800	programs/healthy-kids	through the Healthy Kids Program.
		https://www.fraserhealth.ca/Service-	Emergency Department. Community hospital
		<u>Directory/Locations/Port-Moody/eagle-ridge-</u>	serving the residents of Coquitlam, Port
Eagle Ridge Hospital	604-461-2022	<u>hospital</u>	Coquitlam, Port Moody, Anmore and Belcarra.
			Search online for family doctors who are accepting
Find a Doctor BC		https://www.findadoctorbc.ca/	new patients in BC
			Connect with an interperter to help facilitate
		https://www.fraserhealth.ca/health-topics-a-to-	language communication between families and
Find an Interpreter	604-736-7012	z/EDI/Language-services	health services.
			Talk to a nurse about health care concerns directly
		https://www.fraserhealth.ca/patients-and-	via phone or video, 10 am to 10 pm, seven days a
Fraser Health Virtual Health	1-800-314-0999	<u>visitors/fraser-health-virtual-care</u>	week
		https://www.healthlinkbc.ca/primary-	
		care/community/fraser-northwest-primary-care-	Registry to join the waitlist for a family doctor or
Fraser Northwest Health Connect Registry	Call 811	<u>network</u>	nurse practitioner
			Speak to a health services navigator to find health
			information or be connected with a registered
Healthlink BC	811 (or 711 for deaf & hearing impaired)	https://www.healthlinkbc.ca/contact-us	nurse, dietitian or pharmacist.
ricardinink be	bir (or 711 for dear & nearing impaned)	nttps://www.nearthmikbe.ea/contact us	Online community services directory for health
Pathways Medical Care Directory		https://fraser-northwest.pathwaysbc.ca/	resources in the Tri-Cities
		https://www.fraserhealth.ca/Service-	Immunizations. Speech and language services.
		<u>Directory/Locations/Port-Moody/tri-cities-public-</u>	Dental information and referrals. Child
Tri-Cities Public Health	604-949-7200	health-unit	Development and wellness information.
		https://www.fraserhealth.ca/Service-	Access to same-day, urgent, non-emergency
		<u>Directory/Service-At-Location/F/9/urgent-and-</u>	health care. For patients who require medical
Urgent and Primary Care Centre	604-469-3123	<u>primary-care-centreport-moody</u>	attention within 12 to 24 hours.
			Non-emergency health care services on a walk-in
		https://www.healthlinkbc.ca/health-	basis. Use https://medimap.ca/ to see current
Walk-in Medical Clinic Search		services/search-services-your-area	wait times for Walk-in Clinics
		Libraries	
			Check out your local library and see what services
			and programs are available to you. Drop-in story
			times are available for babies, toddlers, and
	City Control COA FEA 7222		
Convition Dublic Library	City Centre: 604-554-7323	https://www.coglibrow.co/	preschoolers. Visit their websites or call for
Coquitlam Public Library	Poirier: 604-937-4141	https://www.coqlibrary.ca/	scheduling information.

Agency Name	Contact	Website	Services
Terry Fox Library (Port Coquitlam)	604-927-7999	https://www.fvrl.bc.ca/locations/terry-fox-library	
Port Moody Public Library	604-469-4575	https://www.portmoodylibrary.ca/en/index.aspx	
	Maternity	·	
			Registration form to get connected to public
		https://bestbeginnings.fraserhealth.ca/default.asp	
Best Beginnings Program		<u>X</u>	parents, babies and children up to age 2
			Online resources for maternity and newborn care
Fraser Northwest Maternity Hub		https://www.maternityhub.ca/	in the Tri-Cities
			A weekly program for pregnant women and
			women with babies up to 6 months, focused on
			improving infant and maternal health and well-
			being through collective cooking and parent
Healthy Babies Program	604-944-2500	<u>babies/</u>	education and support.
La Lacha Lacana Canada	COA 520 4C22	later and the control History I	Breast feeding, nutrition, weaning, and family life
La Leche League Canada	604-520-4623	https://www.lllc.ca/	support. Check website for meeting details.
			Offers telephone support and support groups for
			women suffering from depression after giving
Pacific Post Partum Support Society	604-255-7999	https://postpartum.org/	birth/adopting a child.
			Information for your pregnancy and parenting
Pregnancy and Baby Health Guide	604-520-4420	z/pregnancy-and-baby	journey.
		https://www.douglascollege.ca/continuing-	Offers in-person and online prenatal and perinatal
Prenatal and Perinatal Classes	604-527-5472	education/prenatal-program/prenatal-classes	classes.
	Reci	reation	
			Park, Recreation and Culture programs have so
			much to offer families! There are drop-in
			programs, gyms, pools, skating rinks and much
		,,	more! Visit their website and see what's available
•	604-927-4FUN (4386)		to you and your family.
Port Moody Parks and Recreation	604-469-4556	https://www.portmoody.ca/en/index.aspx	
Port Coquitlam Recreation Department	604-927-PLAY (7529)	https://www.portcoquitlam.ca/	
		https://www.gv.ymca.ca/	Visit the link or scan the QR code to view YMCA
		drop-programs	
Family Dran In and Descured Programs	604-931-3400	Si op programa	CCRR's Family Drop-In and Resource Programs
Family Drop-In and Resource Programs	004-321-2400		sheets, updated quarterly.









